

# Hosting Control Panels

## After un-suspending a site in ensim email is not received.

After unsuspending sites sometimes the /dev/ directory in the virtual sites directory is missing.

```
----- The following addresses had permanent fatal errors ----- <user@domain.com>
(reason: critical OS file missing)
```

```
----- Transcript of session follows -----
procmail: Error while writing to "/dev/null"
554 5.3.5 System file missing
```

The /dev/ directory can normally be recreated by suspending and then unsuspending the site.

```
DisableVirtDomain <domainname>
EnableVirtDomain <domainname>
```

Mail delivery should now continue.

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