VoIP

How do I upgrade the firmware on a Cisco/Sipura SPA942/SPA962/etc using TFTP?

You will need a TFP server to update the firmware.

1. Obtain the latest firmware for your device from [Cisco Support](#).
2. Extract the archive and copy the *.bin file to spa.bin and place it in your TFTP servers root directory.
3. In a web browser visit "http://<PHONE IP ADDRESS>/upgrade?tftp://<TFTP SERVER IP>/spa.bin
4. Do not power cycle/reboot the phone it will automatically reboot once the firmware has been updated.

Please note the filename for the firmware must be named spa.bin otherwise the upgrade will fail.

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